

WILLIAM J. TSAI, M.D., INC.

DIPLOMATE, AMERICAN BOARD OF INTERNAL MEDICINE
ASSOCIATE CLINICAL PROFESSOR OF MEDICINE
UNIVERSITY OF CALIFORNIA, IRVINE

Patient Partnership Plan

Dear Patient,

Welcome to our practice. We intend to provide you with the quality care and service you expect and deserve. Achieving your *best possible health* requires a "partnership" between you and your physician. As our "partner in health" we ask you to help us in the following ways:

Schedule Visits with Dr. Tsai for Routine Physical Exams and Other Recommended Health Screenings

I understand Dr. Tsai will explain to me which regular health screenings are appropriate for my age, gender and personal/family history. I understand I will need to complete these recommended health screenings (mammogram, immunizations, colonoscopy, etc). *These health screenings are tests that can help detect life-threatening diseases and conditions.* If I visit Dr. Tsai only for treatment of immediate problems and forget to arrange for regular health screenings, I put myself at risk of letting serious health problems go undetected. I will schedule regular visits with Dr. Tsai to complete my physical exam and to discuss these health screenings.

Keep Follow-Up Appointments and Re-Schedule Missed Appointments

I understand Dr. Tsai will want to know how my condition progresses after I leave his office. Returning to Dr. Tsai's on time gives him the chance to check my condition and my response to treatment. During a follow-up appointment, Dr. Tsai might order tests, refer me to a specialist, prescribe medication, or even discover and treat a serious health condition. If I miss an appointment and don't re-schedule accordingly, I run the risk that Dr. Tsai will not be able to detect and treat a serious health condition. I will make every effort on my part to re-schedule missed appointments as soon as possible.

Call the Office When I Do Not Hear the Results of Labs and Other Tests

I understand Dr. Tsai's goal is to report my lab test results to me as soon as possible. However, if I do not hear from Dr. Tsai's office within the time specified, I will call the office for my test results. Please allow labs 2-3 business days from your blood draw date to generate/forward your final results to us.

Inform Dr. Tsai If I Decide NOT to Follow His Recommended Treatment Plan

I understand that after examining me, Dr. Tsai may make certain recommendations based on what he feels is best for my health. This might include prescribing medication, referring me to a specialist, ordering labs and tests, or even asking me to return to his office within a certain period of time. I understand that NOT following my treatment plan can have serious negative effects on my health. I will let Dr. Tsai know whenever I decide NOT to follow his recommendations so he may fully inform me of any risks associated with my decision to delay or refuse treatment.

Strictly Enforced 12-Months Policy

Please be aware that IF it has been over twelve(12) months since patient's last date-of-service (DOS) to our office, we will NOT render any/all medical services whatsoever (ie Rx refills, lab requisitions, referrals, phone calls). Patient must first check in for a face-to-face encounter (appointment). No messages will be given to Dr. Tsai.

Thank you for your partnership. As our patient, you have the right to be informed about your health care. We invite you, at any time, to ask questions, report symptoms, or discuss any concerns you may have. If you need more information about your health or condition, please feel free to ask.

Patient Signature

Date

Signature on File

William J. Tsai, M.D.